

iPSL: PEOPLE

The people are what make iPSL a great place to work. iPSL work hard to develop their employees' abilities and create a positive environment.

Maintaining their solid customer reputation is important to them and it's the people who do this – they work tirelessly every day to provide the best service. Here you can meet some of the iPSL permanent members of staff who share what they love about working at iPSL.



Phil Smith - Team Manager 37 years' service!

"What I love about working for iPSL is that I do enjoy my job – each day brings new challenges. The people are what really motivates me – it takes a special type of person to work in clearing. Most of us are committed to doing a great job and we have a great team working ethic. We work together to ensure we process to a high standard and in a timely manner. It doesn't matter what level we are, in times of crisis we all pull together."



Samantha Cripps - Evening Shift Team Manager 13 years' service

"What I love about working for iPSL is that every day I have the opportunity to manage a team of 24 fantastic people, who contribute to my job being great. Every single one of them is different and it's a pleasure to work alongside these individuals - they bring out the best in each other and me! We're like a big family - respect and trust go a long way. I love that everyone cares, the team are so passionate about what they do. I love the challenges that the job sends my way, from everyday routine tasks to dealing with major incidents – they definitely get the blood pumping! I feel so excited about the future of iPSL and I'm looking forward to expanding my knowledge and hopefully continuing my personal journey of success."



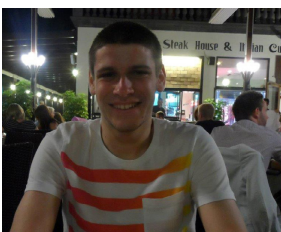
Paul Porter - Team Manager 8½ years' service

"What I love about working for iPSL is the people! Whilst working here I have met so many different characters and can honestly say that I have made some lifelong friends some of which I would consider family."



Ryan West - Operations Expert 10 years' service

"What I love about working at iPSL is that there are always opportunities to build on your strengths and address any weaknesses."



Dan Moloney - Operations Expert (Barclays Voucher Processing) 8 Years' service

"What I love about working for iPSL is the support network around iPSL which is second to none. I have always felt supported in all my roles and areas in which I have worked in and I am very excited about what the future holds for iPSL. "



Mathew Bannister - Expert User Group ICS / Subject Matter Expert 7 Years' service

"What I love about working for iPSL is the opportunities available to develop and gain experience which can help with your progression and development. It's very comforting having such a well experienced and friendly team who all come from different backgrounds and other areas of the business. We all thrive off each other and support one another to hit our deadlines and targets."